

Community Corrections Services Survey

Adult Services Survey

1. Biographical Information

Date:

Name: (optional)

County of Supervision
(Riley or Clay):

Length of Supervision
(Months):

2. Who was your supervising officer(s)?

- Sandi Harper
- Brett Clark
- Dan Clark
- Joanna Lee
- Megan Lewis

Other?

3. Please rate your interactions with your ISO:

	Strongly Agree	Agree	Disagree	Strongly Disagree
"I was highly motivated when assigned to probation."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"During my intake appointment with my ISO, program requirements and expectations were explained to me."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"During my supervision period, my ISO answered any questions I had in a timely manner."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"During my supervision period, my ISO explained my probation requirements to me so I could understand them."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO was on time for scheduled appointments."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO treated me with respect."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO treated me fairly and consistently."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"I always thought my ISO was there to help me."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO encouraged my participation in the development and the review of my supervision plan."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO conducted home visits in a professional and respectful manner."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO was flexible in regards to scheduling appointments in conjunction with my work and/or treatment schedule."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO allowed my family members to participate in my supervision when requested."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My ISO worked with me in regards to making payments to the District Court and/or Community Corrections."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"My opinion of Community Corrections has improved."	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"I would rate my overall supervision experience as 'good.'"	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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4. Please answer the following sections pertaining to services you may have received:

Part 1 - Drug Testing Services:

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
"The drug testing procedures were explained to me."	jn	jn	jn	jn	jn
"Drug testing helped me refrain from using drugs."	jn	jn	jn	jn	jn
"I used illegal drugs while on supervision, but was not caught."	jn	jn	jn	jn	jn
"I used a masking agent to mask my illegal drug use."	jn	jn	jn	jn	jn
"I was caught using and was referred for evaluations and/or treatment."	jn	jn	jn	jn	jn
"My ISO assisted me in accessing treatment services."	jn	jn	jn	jn	jn

5. Part 2 - Alcohol and Drug Treatment Services

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
"My treatment was located close to home."	jn	jn	jn	jn	jn
"The provider met with me as scheduled."	jn	jn	jn	jn	jn
"The provider was flexible in scheduling appointments."	jn	jn	jn	jn	jn
"The provider treated me with respect."	jn	jn	jn	jn	jn
"The provider was there to help me."	jn	jn	jn	jn	jn
"My alcohol and drug treatment was beneficial."	jn	jn	jn	jn	jn

Name of provider:

6. Part 3 - Mental Health Treatment Services

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
"My treatment was located close to home."	jn	jn	jn	jn	jn
"The provider met with me as scheduled."	jn	jn	jn	jn	jn
"The provider was flexible in scheduling appointments."	jn	jn	jn	jn	jn
"The provider treated me with respect."	jn	jn	jn	jn	jn
"The provider was there to help me."	jn	jn	jn	jn	jn
"My alcohol and drug treatment was beneficial to my success."	jn	jn	jn	jn	jn

Name of provider:

7. Part 4 - Cognitive Education Classes

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
"The facilitators were knowledgeable of the curriculum."	jn	jn	jn	jn	jn
"The facilitators were prepared for class sessions."	jn	jn	jn	jn	jn
"The facilitators treated me with respect."	jn	jn	jn	jn	jn
"The facilitators were there to help me."	jn	jn	jn	jn	jn
"The cognitive education classes were helpful."	jn	jn	jn	jn	jn

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8. Part 5 - Workforce Development Program Services

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
"The facilitators were knowledgeable of the curriculum."	jn	jn	jn	jn	jn
"The facilitators were prepared for class sessions."	jn	jn	jn	jn	jn
"The facilitators treated me with respect."	jn	jn	jn	jn	jn
"The facilitators were there to help me."	jn	jn	jn	jn	jn
"Cognitive education classes were helpful."	jn	jn	jn	jn	jn
"The Workforce Development Student Handbook provided by Community Corrections was helpful."	jn	jn	jn	jn	jn

9. Part 6 - Community Service Work

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
"I had several options for completing my community service hours."	jn	jn	jn	jn	jn
"The community providers treated me with respect."	jn	jn	jn	jn	jn
"I enjoyed my community service work."	jn	jn	jn	jn	jn

Name of service agency:

10. To better the services we provide, we would appreciate your input on the following:

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
"Increased home visits are a good idea."	jn	jn	jn	jn	jn
"Increased employment visits are a good idea."	jn	jn	jn	jn	jn
"Employment workshops would help me find a job"	jn	jn	jn	jn	jn
"Budget workshops would help me budget my money better."	jn	jn	jn	jn	jn
"Employment contact by my ISO helped my job situation."	jn	jn	jn	jn	jn
"Clients should only be billed for positive drug screens."	jn	jn	jn	jn	jn
"ATA bus tickets did or would have helped my transportation situation while on probation."	jn	jn	jn	jn	jn

11. Which of the following times would have worked best for office visits?

- 7:00 am - 5:00 pm
 8:00 am - 5:00 pm
 8:00 am - 7:00 pm
 8:00 am - 9:00 pm

If other, please specify:

12. Which days of the week would have worked best for office visits? (Please mark all that apply)

- Monday
 Tuesday
 Wednesday
 Thursday
 Friday
 Saturday
 Sunday

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13. If you marked Saturday or Sunday, please mark the times that would have worked best for office visits on these days.

10:00 am - 1:00 pm

8:00 am - 11:00am

12:00 pm - 3:00 pm

8:00 am - 5:00 pm

N/A

14. How were you released from probation? (I.e. successful, unsuccessful, revoked)

15. What benefited you most during your supervision with Community Corrections?

16. If there were things Community Corrections could have changed to better serve you, what would they be?

17. I was honest when answering this survey?

Yes

No

Somewhat

I told you what I thought you wanted to hear

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18. Additional Comments Regarding Client Interactions:

